

## About the Diagnostic Center

The U.S. Department of Justice (DOJ) Office of Justice Programs (OJP) launched the Diagnostic Center in spring 2012 to serve as a technical assistance resource for state, local and tribal policymakers seeking to implement data-driven justice solutions. The defining characteristic of the Diagnostic Center is its approach to being smart on crime by helping state and local leaders use local data to apply justice solutions that work in their communities. This effort ensures limited local resources are invested wisely, federal assets are leveraged where they are needed most and communities reap better public safety outcomes.

## The Diagnostic Center Enables Data-Driven Justice Reform



**Our Approach.** The Diagnostic Center provides communities with criminal justice solutions using a three-phased process – Diagnose, Implement and Assess – to identify the factors contributing to the community concern and map them to evidence-based programs and practices that have demonstrated success resolving the public safety issue.



**Coordinated Response.** The Diagnostic Center identifies and coordinates resources across OJP, DOJ and the justice community to maximize the technical assistance provided to each community.



**Capacity-Building.** The Diagnostic Center works with states, cities, counties and tribal communities to build communities' capacity to act independently and use data to make future decisions about justice solutions.

## Communities and Focus Areas

State, local and tribal communities across the nation receive Diagnostic Center assistance across eight core focus areas:

- Corrections
- Courts and Justice Systems
- Law Enforcement
- Drugs and Substance Abuse
- Crime Prevention
- Tribal Justice
- Victim Advocacy
- Youth Advocacy



## Requesting Assistance

The Diagnostic Center provides technical assistance to communities nationwide. If your community is experiencing persistent justice issues, contact us to discuss how our technical assistance services can help to address your community's needs.

The Diagnostic Center also accepts referrals from other DOJ components, industry experts and OJP partners and providers. If a community that you work with would benefit from Diagnostic Center support, please reach out with a referral.

*Like most people, I interacted with police on two occasions, when I was caught doing something wrong and was given a parking ticket or speeding ticket or when they responded to a problem. Even when they solved a problem, I had conflicting feelings because that meant someone suffered a crisis. Since joining the OJP [Diagnostic Center] Engagement committee, I have had the opportunity to interact with police on an entirely different level. I've come to know the police as human beings. I've begun to understand the complexity of policing in an urban area and understand the challenges of changing the relationship from simply enforcement to partnership."*

- Ezra Hyland, Minneapolis, MN

# Improving Relationships and Building Trust Between Communities of Color and the Justice System

## About the National Initiative for Building Community Trust and Justice

The National Initiative for Building Community Trust and Justice (National Initiative) is a multi-faceted approach to rebuilding community trust in the justice system. Designed to strengthen the relationship between law enforcement and the communities they serve, the National Initiative focuses on providing communities and law enforcement agencies with assistance in enhancing procedural justice, addressing implicit bias and seeking racial reconciliation. To accomplish these goals, the DOJ is collaborating with a consortium of criminal justice experts from John Jay College, Yale Law School, the Center for Policing Equity at UCLA and the Urban Institute.



### Procedural Justice

Law enforcement interactions with the public influence crime rates, and shape their views of the police and willingness to obey the law.



### Implicit Bias

Largely subconscious psychological processes can impact authorities' actions and potentially lead to racially disparate outcomes, even where racism is not present.



### Racial Reconciliation

Candid conversation between communities of color and law enforcement allow them to address historic tensions, grievances and misconceptions between them to establish understanding and reset relationships.

**“The Department of Justice is committed to using innovative strategies to enhance procedural justice, reduce bias and support reconciliation in communities where trust has been eroded.”**

**–Former U.S. Attorney General Eric Holder**

## Requesting Assistance with Enhancing Procedural Justice, Addressing Implicit Bias and Seeking Racial Reconciliation

If your municipality would like to enhance procedural justice, address implicit bias and seek racial reconciliation, we encourage you to engage with the Diagnostic Center to receive training and technical assistance in these areas. For more information on the Diagnostic Center, please visit the Diagnostic Center website or reach out to our team via email or telephone using the contact information listed below. We will work with you to identify the most appropriate resources available to address your request.

Additionally, the National Initiative consortium offers a clearinghouse of resources, located at [www.trustandjustice.org](http://www.trustandjustice.org). These include research, tools and guides, promising practices and more for communities and law enforcement agencies interested in engaging in processes to enhance procedural justice, address implicit bias and seek racial reconciliation. Communities and law enforcement authorities can share their resources and materials through this website.

## Contact Us



[OJPDiagnosticCenter.org](http://OJPDiagnosticCenter.org)



[facebook.com/ojpd](https://facebook.com/ojpd)



[trustandjustice.org](http://trustandjustice.org)



[Contact@OJPDiagnosticCenter.org](mailto:Contact@OJPDiagnosticCenter.org)



[@OJPDc](https://twitter.com/OJPDc)



[facebook.com/  
communitytrustandjustice](https://facebook.com/communitytrustandjustice)



855.OJP0411 (855.657.0411)



[@trustandjustice](https://twitter.com/trustandjustice)